

Monday, December 17, 2007

**Request for Expression of Interest for:
Client Management Software**

You are invited to submit an Expression of Interest (EOI) for our Client Management Software project in accordance with the requirements set forth in the attached request for EOI, which will be available on-line at www.OrionHealth.ca after December 31, 2007.

OrionHealth is an employee owned health and rehabilitation company with seven clinics in B.C. and Alberta. Our company provides assessment and rehabilitation services to a variety of third party payers including the Workers Compensation Board of Alberta (WCB-AB), Worksafe British Columbia, Insurance Corporation of British Columbia (ICBC), Great West Life (GWL), Manulife and many others. We provide services from the disciplines of Psychology, Physiotherapy, Occupational Therapy, Ergonomics, Vocational Counseling, Kinesiology, Massage Therapy, Medicine, and Pharmacy. Services are provided individually or within multidisciplinary programs. We pride ourselves on providing high quality service delivered with integrity and attention to best practices.

We have approximately 150 staff and a network of over 120 computers operating within a Terminal Server application. We would like to replace our multi-platform information and data base system with a single application which can support our network environment, providing the following service:

1. Database with advanced analysis and reporting capabilities.
2. Integration with 3rd party software such as Quickbooks, MS Office, SPSS and proprietary programs used by OrionHealth's customers.
3. Client relations management (scheduling, billing, referral tracking).

Our goals and priorities for this system are as follows:

1. The software must be easy to use.
2. The software must eliminate or reduce current redundancies and duplication of data entry.
3. The software must allow reporting, tracking and capture of referral, scheduling, financial and client outcome information.

If you intend to respond to this request for EOI, an email indicating intent, which is not binding but will greatly assist us in planning for evaluation, must be forwarded to s.anderson@orionhealth.ca. Within this email, please assign a

primary contact person for your organization and include that individual's direct phone number and email address.

An electronic (PDF & MS Word) version of your submission must be received not later than January 31st, 2008. Submissions should be made to:

Sharon Anderson
Clinic Leader, OrionHealth Calgary - Temple
s.anderson@orionhealth.ca

Sharon Anderson will be the single point of contact for all inquiries and correspondences. Providers whose submissions are the best solution for our project will be selected by March 3, 2008. A more detailed proposal, or presentation may be requested if one or more submissions are assessed to meet the requirements of this project. We will notify all providers regarding the outcome of their submission.

Thank you for your time, effort, and interest in our Client Management Software Project.

Sincerely,

Sharon Anderson
Clinic Leader, OrionHealth Calgary - Temple
202 – 5401 Temple Drive NE
Calgary, AB T1Y 3R7
Phone (403-285-5792)
Fax (403-285-5744)
s.anderson@orionhealth.ca

Attachment: Request for EOI – OrionHealth Client Management Software
cc: Lhyn Hook, Greg Feehan, Sheilah Sommer, Tonni Bloomer